Steps to turn on Compatibility View for IE 8
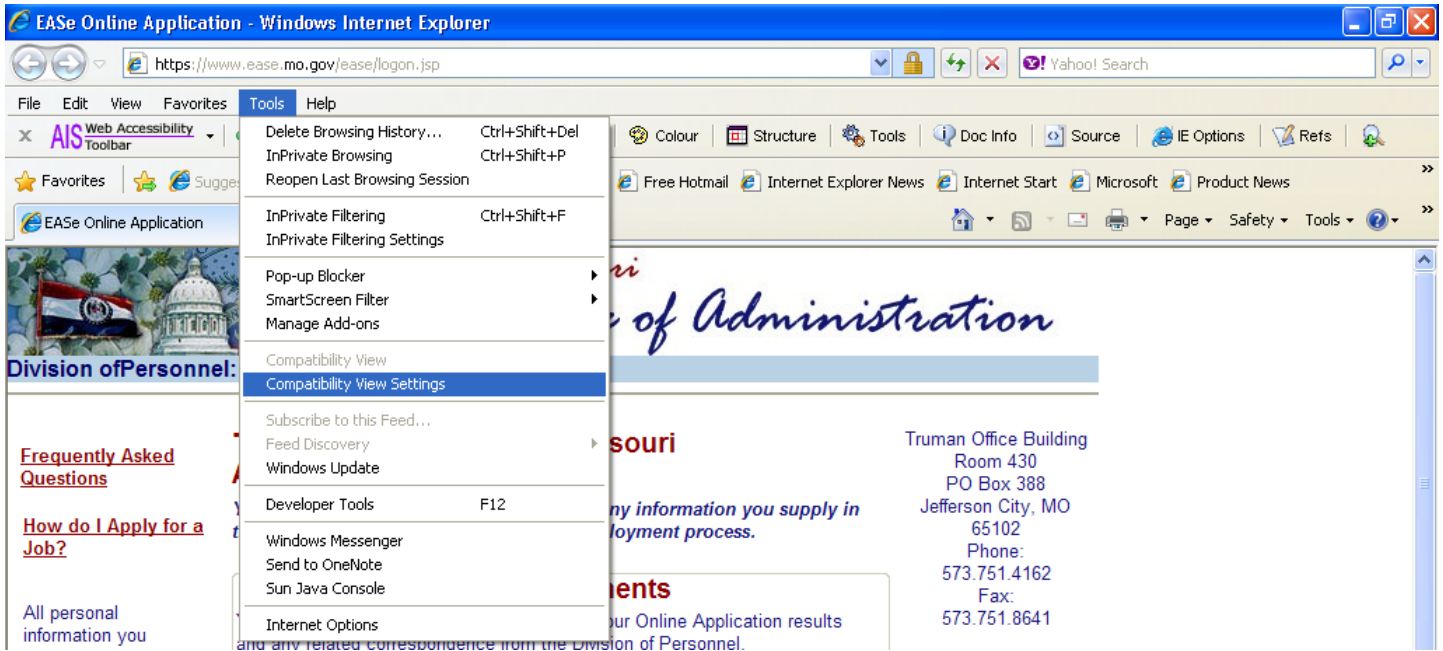
Applicants may experience problems with the online application if using Internet Explorer version 8.0 or higher. In order to avoid problems, it may be necessary to change the compatibility view setting within Internet Explorer.

1. Go to the Registration/Logon page of the online application which can be accessed from http://www.ease.mo.gov. Click on the link at the bottom of the page to access the online application. From the Registration/Logon page click the "**Tools**" option on the browser window and then select "**Compatibility View Settings**".

2. On the "**Compatibility View Settings**" window, "**mo.gov**" will typically appear in the "**Add this website:**" field. If it doesn't, type in "mo.gov" as shown below. Click "**Add**". "**Mo.gov**" will appear under "**Websites you've added to Compatibility View:**". You could also check the "**Display all websites in Compatibility View**" box at the bottom of the window to avoid similar problems on other websites. Click "**Close**" to return to the Registration/Logon page. You can then begin the process of either logging on or registering to use the online application.